

# HealthEquity<sup>®</sup>

A message from President and CEO Jon Kessler

**TUESDAY, MARCH 17, 2020**

For the benefit of our communities, customers and teammates, HealthEquity is taking a proactive approach to COVID-19.

We've transitioned our more than 3,000 teammates to remote work nationwide. We're also restricting non-essential travel by our teammates, including travel to client sites. Remarkable service, what we call "Purple," is at the core of our culture. We view the current crisis as an opportunity to show you Purple. Our member services specialists will remain available around the clock. Our employer and broker services teams are equipped to provide the level of service you expect from us. We will communicate with you on important matters rapidly and candidly.

There will be bumps as all of us adjust to this new situation. We ask for your patience, but more importantly your feedback on where we can do better.

Thank you for your continued trust in HealthEquity.

Sincerely,

*Jon Kessler*